

## FAQ

Q: Where will Internet access be available?

Internet access is available in all Attorney Conference/Witness rooms. Internet access is being made available in a wireless medium that is functional with the following standards of 802.11b and 802.11g. Access is provided on an "as is" basis.

Q: When will Internet access be available?

Internet access is provided on an "as available" basis. The United States District Court does not warrant that this service will be uninterrupted.

Q: What if I have problems connecting to this service?

Report the problem to the courtroom deputy clerk. If the courtroom deputy clerk is unable to resolve the problem, they will contact the Court's IT staff. The Court's IT staff can only assist in resolving problems with the service being provided. They cannot provide assistance specific to the user's notebook computer or PDA.

Q: Why is Internet access being made available?

Internet access is being provided as a tool to members of the bar, for the limited purpose of facilitating their legal representation. Its use is at your own risk. In an effort to stay abreast with current technologies, we have provided this service as an additional benefit to our courtroom technology.

Q: What can I do with Internet access?

Feel free to browse the Web and communicate with your colleagues. However, Internet activity such as downloading music, watching TV or any other activity that consumes a large amount of bandwidth is prohibited. Please remember to consider the security implications of using the wireless network and protect your computer appropriately. The US District Court provides NO security protection while using the Internet at our location.

Q: Who runs the network that provides the Internet Access?

The network is owned and operated by the United States District Court's Library Fund, which receives its funding from a portion of the attorney admission fee.

Q: What computer hardware is required?

You will need a computer or PDA with either a wireless network card that supports the 802.11b standard or 802.11g compatible or a wired ethernet network card.

Q: What settings are needed to use this system?

You may need to set your network card to use a dynamic IP Address (DHCP).

Q: What operating systems can use it?

Any computer with a wireless (802.11b or 802.11g) or wired ethernet network card can utilize the Internet access. This includes all versions of Microsoft Windows and Macintosh. However, it is up to the user to make any necessary configuration changes to their personal computer. No technical support will be provided.

Q: Is the network secure?

No. Due to the nature of this service, the network should not be considered secure. Anyone using the network should take the necessary precautions to ensure that their computers are protected.