If you are experiencing the "document expired" issue when accessing CMECF in Firefox where is a solution to the problem:

1. At the top of the browser, click on Tools > Options > Advanced > Click on tab "Network" > Second button down "Clear Now" > Click Ok

Options								
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General	Tabs	Search	Content	Applications	Privacy	Security	Sync	Advanced
General Da	General Data Choices Network Update Certificates							
Connect	Connection Configure how Firefox connects to the Internet							
Cached Your we	Cached Web Content Your web content cache is currently using 8.6 MB of disk space							
<u>O</u> verride automatic cache management								
Limit cache to 350 MB of space								

2. Configure your browser to clear history by following the steps below (Yours may look a little different depending on which version you are using, I am using the latest version 36.0.1)

a. Tools > Options > Privacy > Use custom settings for history

Options								23
General	Tabs	Search	页 Content	Applications	Privacy	Security	C) Sync	Advanced
Tracking Tell sit Tell sit Do no Learn More	tes that I d tes t <u>h</u> at I v t tell sites re	lo <u>n</u> ot want vant to be t anything a	t to be track racked bout my tra	ed Icking preference	25			
History Firefox <u>w</u> ill: Use custom settings for history ▼ ☐ Always use private browsing mode ☑ Remem <u>b</u> er my browsing and download history								
✓ Remember search and form history ✓ Accept cookies from sites Accept third-party cookies: Always								
✓ </td								
Location Bar								
When <u>u</u> sing the location bar, suggest: History and Bookmarks								
					ОК	Cance		<u>H</u> elp

b. Click on the settings button (leave the bottom 3 unchecked, so that CM will remember passwords, etc)

Settings for Clearing History						
When I quit Firefox, it should automat	ically clear all:					
History						
Browsing & Download History	Cookies					
Active Logins	✓ C <u>a</u> che					
✓ Form & Search History						
Data						
Saved Passwords	Offline Website Data					
Site Preferences						
ОК	Cancel <u>H</u> elp					

3. Check the following settings as well:

a. Tools > Options > Applications > Scroll to Portable Document Format (PDF) and change to "Use Adobe Acrobat"



4. After you have done all of this, close your browser completely, Open it back up, and Log back into CMECF